**General terms and conditions accommodation service Radboud University**

**Accommodation service**

Students who start a programme at Radboud University can request assistance in finding furnished accommodation when they live abroad (with an exception for degree-seeking students living in this area in Germany and students already living in the Netherlands).

Radboud University:

1. is a mediator between those looking for accommodation and those offering accommodation, any arrangements need to be made between owner and tenant;
2. only assists you in finding accommodation if you have sent in the complete application for study before the official deadline of the study programme (see our website for the deadlines).
3. you need to submit your Pre-arrival Services Form (= PAS) before the deadline 1 June for 1st semester and 1 December for 2nd semester to have a better chance of being offered accommodation, as housing cannot be offered to all incoming international students. The PAS is integrated in your online application and is activated after admission in Osiris (for degree-seeking student) or after application (for exchange students). You can indicate if you want to make use of this accommodation assistance in this form. As mentioned before accommodation is not guaranteed as rooms are very limited. We will do our utmost to help you find accommodation, but cannot guarantee accommodation;
4. will advise students coming with partner and/or family on means of finding accommodation and will, if possible, assist in finding accommodation. Radboud University cannot give any guarantees;
5. informs you by e-mail about an accommodation offer:
   A. For rooms in student complexes owned by the SSH& (Student Housing Nijmegen), you will receive a voucher which enables you to book your own room in their reservation system Book your Room.
   B. For rooms offers from real estate agents, rooms in the private sector or rooms sublet by students, Radboud University will send you an e-mail.
6. a room offer can only be made once and is valid for a limited period of time (a few days up to a week). If you do not use or accept the room offer, you will not receive another offer;
7. a room offer can only be made by Radboud University after you have been (conditionally) admitted to a programme. Receiving a room offer does not mean that you are unconditionally admitted and have met the enrolment criteria. In the unfortunate case that you are not able to meet the enrolment criteria or you are not able to come to Nijmegen for another valid reason and you inform us before the cancellation deadline stated in the offer, the housing offer will be cancelled without costs. If you inform us after the start of your contract, the termination period will be one month plus the remaining days of the month you inform us in. It is not possible to cancel your room because you have found another room by yourself;
8. may sometimes have to offer you temporary accommodation, which means that there is a possibility you have to move to another room during your stay;
9. can only assist in finding accommodation with a maximum rental period of one academic year;
10. there is no extension possible after the fixed end date of your contract. For exchange students who originally registered for half a year, please be warned that your contract cannot be extended for another 6 months if you want to extend your stay. You will have to find alternative accommodation yourself.
11. offers rooms from third parties with fixed semester/academic year periods only, as published on our website. If due to availability your contract will have a different start or end date, this will be communicated in the offer.
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Room specifications

Rooms mediated by Radboud University differ from each other. The minimum specifications are:

1. rooms will be furnished, and contain at least a bed (including mattress, excluding blanket, bed linen and pillow), cupboard, desk and chair;
2. shared facilities are at least a kitchen, shower/bathroom and toilet;
3. access to internet (in most cases no wifi, but via cable);
4. distance to Radboud University is a maximum of 30 minutes one-way travel (if not, this will be communicated with the room offer);

   A. In student complexes owned by the SSH& is according to the local market value, and may vary from € 385 to € 550 per month. Rental prices per complex are published on our website.
   B. In the private sector is according to the local market value and may vary from € 400 to € 600 per month.

Your responsibilities

By submitting your request for the accommodation service, you:

1. request the Radboud University to assist in arranging accommodation;
2. are obliged to sign a rental agreement with the owner of the accommodation you have accepted;
3. are obliged to make the necessary arrangements with the owner before and after arrival, including payment of rent and if applicable deposit. The owner will contact you about these arrangements before arrival. The payment deadlines may differ among owners;
4. accept that arriving later or leaving earlier than the contract period will not lead to a lower rent or refund;
5. accept that once you have booked or accepted a room, it is not possible to switch to another room instead;
6. to register with the university after arrival (by scanning the QR code in your welcome letter, or during opening hours Mo-Fr 10 – 17 Further details about picking up your keys are sent by email a few weeks before arrival.

Please note: If you arrive outside office hours or during the weekend, you will have to make arrangements for the first night(s) yourself. A list of B&B's and hostels is available at our website.

Important information

For information on the accommodation service offered to you, the fixed semester contract periods, rental prices of SSH& complexes, eligible students for housing support, deadlines and an overview of frequently asked questions, please consult our website: www.ru.nl/housing.

Students needing a visa are contacted by Radboud University about their visa application. Housing offers might be made before approval of the visa by the Immigration Office. In the unfortunate case a visa application is rejected by the Immigration Office, the housing offer will be cancelled without costs.

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