General terms and conditions accommodation service International Office

Accommodation service

The International Office assists students that are living abroad in finding accommodation in Nijmegen, with the exception of students living in the areas described on our website.

The International Office:
1. is a mediator between those looking for accommodation and those offering accommodation, any arrangements need to be made between owner and tenant;
2. only assists you in finding accommodation if you have sent in the complete application for study before the official deadline of the study programme (see our website for the deadlines). Please note that you will also have to submit your Pre-Arrival Services form;
3. will do its utmost to arrange accommodation, but cannot guarantee accommodation;
4. will advise students coming with partner and/or family on means of finding accommodation and will, if possible, assist in finding accommodation. The International Office cannot give any guarantees;
5. informs you by e-mail about an accommodation offer:
   A. For rooms in student complexes owned by the SSH& (Student Housing Nijmegen), you will receive a voucher which enables you to book your own room in their reservation system Book your Room.
   B. For rooms from real estate agents, rooms in the private sector or rooms sublet by students, the International Office will send you a room offer by e-mail.
6. a room offer can only be made once and is valid for a limited period of time (a few days up to a week). If you do not use or accept the room offer, you will not receive another offer;
7. a room offer can only be made by the International Office after you have been (conditionally) admitted to a programme. Receiving a room offer does not mean that you are unconditionally admitted and have met the enrolment criteria. In the unfortunate case you are not able to meet the enrolment criteria and you inform us before the start of the contract, the housing offer will be cancelled without costs;
8. may sometimes have to offer you temporary accommodation, which means that there is a possibility you have to move to another room during your stay;
9. can only offer accommodation with a maximum rental period of one academic year;
10. offers rooms from third parties with fixed semester/academic year periods only, as published on our website. If due to availability your contract will have a different start or end date, this will be communicated in the offer.

Room specifications

Rooms mediated by the International Office of Radboud University differ from each other. The minimum specifications are:
1. rooms will be furnished, and contain at least a bed (including mattress, excluding blanket, bed linen and pillow), cupboard, desk and chair;
2. shared facilities are at least a kitchen, shower/bathroom and toilet;
3. access to internet (in most cases no wifi, but via cable);
4. distance to Radboud University is a maximum of 30 minutes one-way travel (if not, this will be communicated with the room offer);
5. the rent (inclusive of energy, water, and internet) for rooms:
   A. In student complexes owned by the SSH& is according to the local market value, and may vary from € 375 to € 470 per month. Rental prices per complex are published on our website.
   B. In the private sector is according to the local market value and may vary from € 400 to € 600 per month.
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Your responsibilities

By submitting your request for the accommodation service, you:

1. request the International Office to assist in arranging accommodation;
2. are obliged to sign a rental agreement with the owner of the accommodation you have accepted;
3. are obliged to make the necessary arrangements with the owner before and after arrival, including payment of rent and if applicable deposit. The owner will contact you about these arrangements before arrival. The payment deadlines may differ among owners;
4. accept that arriving later or leaving earlier than the contract period will not lead to a lower rent or refund;
5. accept that once you have booked or accepted a room, it is not possible to switch to another room instead;
6. to register with the International Office after arrival (opening hours Mo-Fr 10 – 17). In August and January or February before the beginning of the semester the International Office organises a special registration day. During this day, keys for most rooms mediated by the International Office can be collected.

Please note: If you arrive outside office hours or during the weekend, you will have to make arrangements for the first night(s) yourself. A list of B&B’s and hostels is available at our website.

Important information

For information on the accommodation service offered to you, the fixed semester contract periods, rental prices of SSH& complexes, eligible students for housing support, deadlines and an overview of frequently asked questions, please consult our website: www.ru.nl/housing.

Students needing a visa are contacted by the International Office about their visa application. Housing offers might be made before approval of the visa by the Immigration Office. In the unfortunate case a visa application is rejected by the Immigration Office, the housing offer will be cancelled without costs.

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