General terms and conditions accommodation service International Office

Accommodation service

The International Office assists students in finding accommodation in Nijmegen.

The International Office:

1. is a mediator between those looking for accommodation and those offering accommodation, any arrangements need to be made between owner and tenant;
2. only assists you as an international student in finding accommodation if you have sent in the complete application for study before the official deadline of the study programme (see website links under important information for the deadlines);
3. will do its utmost to arrange accommodation, but cannot guarantee accommodation;
4. will advise students coming with partner and family on accommodation options and will, if possible, assist in finding accommodation. The International Office cannot give any guarantees;
5. informs you by e-mail about an accommodation offer:
   A. For rooms in student complexes owned by the SSH& (Student Housing Nijmegen), you will receive a voucher which enables you to book your own room in their reservation system Book your Room.
   B. For rooms from real estate agents, rooms in the private sector or rooms sublet by students, the International Office will send you a room offer by e-mail.
   A room offer can only be made once and is valid for one week. If you do not use the voucher code (SSH&) or you do not accept the room offer, you will be put on the waiting list. A room offer can only be made by the International Office after you have been admitted.
6. may sometimes have to offer you temporary accommodation, which means that there is a possibility you have to move to another room during your stay;
7. can only offer accommodation with a maximum rental period of one academic year;
8. offers rooms from third parties with fixed semester/academic year periods only, as published on our website.

Room specifications

Rooms mediated by the International Office of Radboud University differ significantly from each other. The minimum specifications are:

1. rooms will be furnished, and contain at least a bed (including mattress, excluding blanket, bed linen and pillow), cupboard, desk and chair;
2. shared facilities are at least a kitchen, shower/bathroom and toilet;
3. access to internet (no Wifi, but via cable);
4. distance to Radboud University is a maximum of 30 minutes one-way travel (if not, this will be communicated with the room offer);
5. the rent (inclusive of energy, water, and internet) for rooms:
   A. In student complexes owned by the SSH& is according the local market value, with a maximum of € 2650 per semester / € 5500 per academic year;
B. The rent (inclusive of energy, water and internet) in the private sector is according to the local market value and may vary from € 1800 to € 3300 per semester / € 3600 to € 6600 per academic year;

Please note: there is no guarantee that you will be offered the room of your preference. Rooms are allocated mainly on a first come, first serve basis.

Your responsibilities

By submitting your request for the accommodation service, you:

1. request the International Office to assist in arranging accommodation;
2. are obliged to sign a rental agreement with the owner of the accommodation you have accepted;
3. are obliged to make the necessary arrangements with the owner before and after arrival, including payment of rent and deposit. The owner will contact you about these arrangements before arrival;
4. accept that arriving later or leaving earlier than the contract period will not lead to a lower rent or refund.
5. to register with the International Office after arrival (opening hours Mo-Fr 10 – 17). In August and January before the beginning of the semester the International Office organizes a special registration day. During this day keys for most rooms mediated by the International Office can be collected.

Please note: If you arrive outside office hours or during the weekend, please make arrangements for the first night(s) yourself. A list of B&B’s and hostels is available at our website.

Important information

1. For information about the specific accommodation service offered to you as a Bachelor, (Pre-)Master, and Exchange student, for the fixed semester contract periods and the deadlines for application, please check the following website:

   For bachelor’s students: www.ru.nl/bachelors/housing

   For (pre-)master’s students: www.ru.nl/masters/housing

   For exchange students: www.ru.nl/exchangestudents/housing

2. Students needing a visa are contacted by the International Office about their visa application. Housing offers might be made before approval of the visa by the Immigration Office. In the unfortunate case a visa application is rejected by the Immigration Office, the housing offer will be cancelled without costs.