General terms and conditions accommodation service Radboud University

Accommodation service

First year international students of Radboud University can request assistance in finding furnished accommodation when they live abroad (with an exception for degree-seeking students living in this area in Germany and students already living in the Netherlands).

Radboud University:
1. is a mediator between those looking for accommodation and those offering accommodation, any arrangements need to be made between owner and tenant
2. only assists you in finding accommodation, if you have sent in the complete application for study before the official deadline of the study programme (see our website for the deadlines: Bachelor’s and Pre Master’s, Master’s, and exchange students) and have been (conditionally) admitted
3. can only assist students who ask for housing assistance in their Pre-arrival Services Form (= PAS) and have submitted it before the deadline 1 June for first semester and 1 December for second semester. The PAS is integrated in the online application.
4. cannot give any guarantees to students coming with partner and/or family. But please indicate it on the PAS form.
5. informs you by e-mail whether you will receive an accommodation offer
6. when an offer is being made it will be sent by email. You will either get
   A. a room in a student complex owned by the SSH& (Student Housing Nijmegen), for which you will receive a voucher that enables you to book your own room in the reservation system Book your Room
   B. a room offer at a real estate agent or in the private sector
   C. a room sublet by a student
7. a room offer can only be made once and is valid for four days. If you do not use or accept the room offer, you will not receive another offer.
8. may sometimes have to offer you temporary accommodation, which means that there is a possibility you have to move to another room during your stay
9. can only assist in finding accommodation via third parties with a fixed start and end date as stated in the offer
10. cannot extend the contract after your contract has ended

Room specifications

Rooms mediated by Radboud University differ from each other. The minimum specifications are:
- rooms will be furnished, and contain at least a bed (including a mattress), cupboard, desk and chair
- bed linen package is not included, but can sometimes be purchased from SSH& and sometimes also from the estate agent
- shared facilities are at least a kitchen, shower/bathroom and toilet
- access to internet (in most cases no wifi, but via cable e.g. at SSH&)
- SSH& accommodation is not available for students who are 30 years or older

Rental costs

Rental costs for the rooms are according to the local market value, and may be up to € 650 per month and are stated in the room offer.
Termination of contract

Termination before start of contract period
1. Receiving a room offer does not mean that you are unconditionally admitted and have met the enrolment criteria. In the unfortunate case that you are not able to meet the enrolment criteria or you are not able to come to Nijmegen for another valid reason and you inform us before the cancellation deadline of 1 August for semester 1 or 1 January for semester 2, also stated in the offer, the housing offer will be cancelled without costs.

Termination after start of contract period
2. If you inform us after the start of your contract, the termination period will be one month plus the remaining days of the month you inform us in. It is not possible to cancel your room because you have found another room by yourself.

Lottery room by SSH&
3. If you won one of the lottery rooms by the SSH& (not applicable for exchange students and students over 29 years old you can cancel your room, without any costs until 15 June of the year your room contract starts. If you inform us after 15 June of the year your contract starts, the terms and conditions of your original room contract, mediated by Radboud University still apply.

Your responsibilities

By submitting your request for the accommodation service, you:
1. ask the Radboud University to assist you in arranging accommodation
2. have to respond within 4 days of a room offer
3. are obliged to sign a rental agreement with the owner of the accommodation you have accepted
4. accept that the rental period is for the fixed period stated in the room offer*
5. are obliged to make the necessary arrangements with the owner before and after arrival, including payment of rent and if applicable deposit. The owner will contact you about these arrangements before arrival. The payment deadlines may differ among owners.
6. accept that arriving later or leaving earlier than the contract period will not lead to a lower rent or refund
7. accept that once you have booked or accepted a room, it is not possible to switch to another room instead
8. are obliged to leave the room in a good state at the end of your contract period
9. are obliged to have fulfilled all rental (and other) obligations
10. are obliged to register via the student desk of Radboud university to pick up your welcome package

More information can be found on  www.ru.nl/housing.